



JOB DESCRIPTION - SCOOPER

Employment Requirements:

- Must be a minimum of 18 years of age
- Able to lift heavy objects (e.g., crates of drinks)
- Work on feet in a fast-paced environment for hours at a time
- Work in hot or cold environments (i.e., help restock freezers)
- Excellent customer service skills are essential
- Outgoing, friendly & positive personality
- Trustworthy, honest and extremely reliable is a must
- Able to work alone or in a team environment
- Ability to open and close the store independently including accepting deliveries and setting store up as per guidelines
- Previous cash handling is essential
- Part-time hours available during term-time (including weekends), possible full-time hours in summer – no holidays to be taken at Easter or in July and August.

Job Description:

As a Summer Shop Scooper, you are the front-line staff, providing customer service, cash handling & general information about products as well as our sister organisation, The Bagel Shop. You are also responsible for the general inventory, cleanliness and appearance of the shop. Hours are casual, weather permitting, seasonal and subject to change at short notice – versatility is key!

Job Duties:

- Provide efficient, friendly and excellent customer service
- Product knowledge, whereabouts, and the ability to explain specific product details
- Prepare orders correctly & within company guidelines
- Total orders, accept & process payments (both cash, debit/credit), and provide correct change
- Restock ice cream, supplies and merchandise as necessary – accept supplier deliveries
- Other duties as assigned

To apply, please send a cover letter and CV to info@thebagel-shop.com. Deadline Friday 12th March.